# Thrive Therapy, PLLC

## SMS Messaging Terms & Conditions

**Effective Date:** 11/11/2026

### SMS Messaging Program

By providing your mobile number and affirmatively opting in through our patient intake process, you agree to receive SMS messages from **Thrive Therapy, PLLC** for **customer care messages**.

These messages may include appointment reminders, appointment confirmations, scheduling changes, cancellations, inclement weather closures, office announcements, and responses to administrative inquiries.

Our SMS messaging service allows two-way communication between Thrive Therapy and patients' parents or legal guardians.

### Message Frequency

Message frequency may vary, 1–2 messages per month. Additional messages may be sent as needed in response to scheduling changes or inquiries.

### Opt-Out

Reply STOP to unsubscribe at any time.

### Help

Reply HELP for assistance or contact Thrive Therapy directly at [Office Phone Number].

### Message and Data Rates

Message and data rates may apply.

### Privacy Policy

For information about how we collect, use, and protect your personal information, please review our Privacy Policy:

https://www.thrivetherapytn.com/_files/ugd/1654ea_e4e0848610554058b3d563ab81d85d74.pdf

### Additional Information

- SMS consent is voluntary and is not required to receive therapy services.
- SMS messages are intended primarily for administrative communications.
- Please do not send sensitive medical or clinical information through standard text messages.
- SMS messaging is not monitored continuously and should not be used for emergencies.
- For medical emergencies, call 911.

**Thrive Therapy, PLLC**

Website: www.thrivetherapytn.com